AWARDS

Telecom Services of Iowa receives Samsung award

Telecom Services of Iowa was honored recently by Samsung Telecommunications America, receiving Samsung's 2012 Commitment and Dedication Award.

This award was presented to Mark Hazlett, president of Telecom Services of Iowa, by Bruce Ware, director of sales for Samsung's Business Communication Systems Division. It was given in recognition of the company's ability to continue to increase market share and its overall business growth in today's economic

A Samsung dealer for more than a decade, Telecom Services of lowa is the largest Samsung dealers in lowa and one of the top 10 Samsung dealers in the Midwest. Telecom Services of Iowa is located locally at 5915 Fourth St., SW, Ste. 171, Cedar Rapids.

Firms receive award for work on Carver-Hawkeye Arena

The renovation of the University of Iowa's Carver-Hawkeye Arena has received a 2012 Best Projects Sports/Entertainment Award of Merit from ENR Midwest, a leading engineering industry publication.

LEED Silver certification is being pursued for the \$28 million project, designed by Neumann Monson Architects, Iowa City, with engineering design by KJWW Engineering Consultants and M2B Structural Engineers, both of Cedar Rapids. General contractor was Knutson Construction, Iowa City.

The project included improvements to the original 30-year-old structure and construction of an addition. The addition houses practice facilities for men's and women's basketball and women's volleyball, as well as a large strength and conditioning area. The renovation included an update and expansion of the athletic department offices, wrestling department, kitchen and laundry. The project also included upgraded premium seating and improved

access to arena amenities.

KJWW provided mechanical, electrical and technology engineering along with lighting design, acoustics, audio-visual and construction administration services. The building was designed with numerous energy- and water-saving features, including daylight harvesting, occupancy sensors, demand control ventilation, energy recovery systems and low flow plumbing fixtures.

ENR Midwest's Best Projects competition recognizes outstanding design and construction in a variety of categories. From a field of 130 entries, a panel of industry professionals selected winning projects based on quality, innovation, safety and the ability of project teams to overcome unique challenges. Projects were honored in 18 categories ranging from civil, government buildings and urban development to multifamily residential, transportation and sports facilities.

Iowa Quality Center announces performance excellence awards

The Iowa Quality Center and the Iowa Recognition for Performance Excellence Executive Council have announced eight winners of the Iowa Recognition for Performance Excellence (IRPE) Awards. Recipients will be honored May 2 at the Governor's Celebration of Excellence at the Meadows Conference Center in Altoona.

The Iowa Quality Center has administered the IRPE since 2000. This year, the IRPE process involved 57 volunteer examiners from all sectors of business, using the Baldrige Criteria. Applicants were scored based on their application and an examiner site visit. Examiners looked for systematic processes and results in the areas of leadership, strategic planning, customer focus, workforce focus, operations focus, measurement analysis, knowledge management and results.

The following winners are announced at three different IRPE levels (signifying total points scored for the application and visit):

Tier 1 Commitment Level:

Iowa Donor Network, North Liberty and Johnston: Iowa Donor Network is a small non-profit organization operating as the primary contact for organ, tissue and eye donation services in Iowa. They employ 85 and serve more than 10,000 lowans a year.

Tier 3 Leadership Level:

Davenport Hospital Ambulance Corp; MEDIC EMS, Davenport: MEDIC EMS is a not-for-profit organization serving a population base of 175,000 people. They provide 911 coverage for 456 square miles within the Midwestern Iowa-Illinois region. MEDIC EMS has 81 full-time employees.

Lennox Industries Inc., Marshalltown: Lennox Industries employs 890 individuals and is a subsidiary of Lennox International Inc., a leading provider of climate control solutions for heating, air conditioning and refrigeration markets around the world.

Iowa Valley Community College District, Marshalltown, Iowa Falls (Ellsworth) and Grinnell: IVCCD employs 224 individuals at three sites and recognizes the mission "To provide quality learning experiences, ensuring student success, responding to the diverse community's needs, and building community partnerships.'

Henry County Medical Center, Mt. Pleasant: Henry County Medical Center is a publicly owned critical access hospital. It employs 265 individuals and leads with the mission "to enhance the health of individuals in our communities through high quality, effective and efficient services."

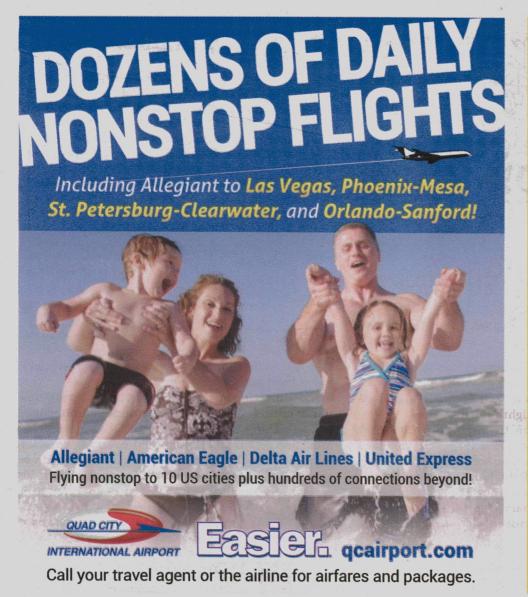
Tier 3 Leadership Level, bronze achievement:

Bridgestone Americas Agriculture Tire (BAAG), Des Moines: Bridgestone Americas Agriculture Tire designs and manufactures forestry, flotation, production agricultural, construction and implement tires. BAAG employs 1,684 employees in two locations in lowa and is a wholly-owned facility of Bridgestone Corp.

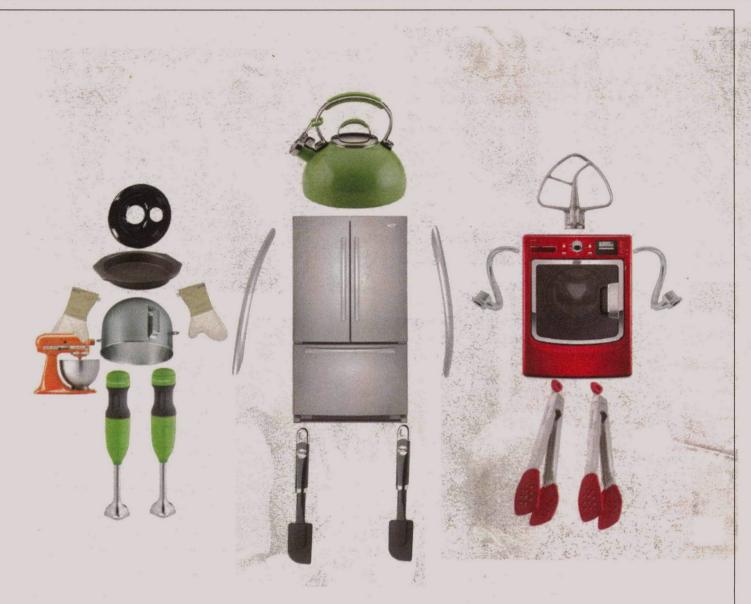
Tier 3 Leadership Level, silver achievement:

Genesis Health System, Davenport: Genesis Health System employs 3,816 individuals at four hospital campuses in Silvis, III.,

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and Davenport and Dewitt and multiple clinics and services within the Quad Cities region.

Mary Greeley Medical Center, Ames: Mary Greeley Medical Center is a publicly owned 220-bed regional medical center. It employs 1,345 individuals in five locations in the Ames area.

The IRPE is one of 39 state award programs aligned with the National Baldrige Performance Excellence Program. In the 1980s, then-Secretary of Commerce Malcolm Baldrige was an advocate of quality management as a key to U.S. prosperity and sustainability. After he died in a rodeo accident in July 1987, Congress named the award in recognition of his contributions.

The goal of the Malcolm Baldrige National Quality Improvement Act of 1987 was to enhance the competitiveness of U.S. businesses. Its scope has since been expanded to health care and education organizations and to non-profit/government organizations.

Congress created the award program to identify and recognize role-model businesses, establish criteria for evaluating improvement efforts and disseminate and share best practices.

Aging Services, Inc.

Aging Services, Inc. and Pentacrest, Inc., affiliates of Abbe, Inc., recently achieved a three-year accreditation through the Commission on Accreditation of Rehabilitation Facilities, or CARF International.

This is the first accreditation that the international accrediting body, CARF, has awarded to a case management program in lowa. Within the Aging Services family of services, Milestones and Pathways Adult Day Health Centers were already CARF accredited and have received three-year renewals.

CARF accreditation requires conformance on more than 1,100 standards. The agency standards cover leadership and governance, financial and risk management, health and safety and other business functions. There are also specific standards for each program area being reviewed. Habilitation services and case management are newly accredited programs.

Hawkeye Chapter, American Society for Training & Development

The Hawkeye Chapter of the American Society for Training & Development (ASTD) was recognized for its submission to the ASTD "Sharing Our Success" (SOS) program. The national SOS program identifies best practices among local ASTD chapters and uses them as models for other chapters.

One of the Hawkeye Chapter's strategic goals is to improve the visibility of both Hawkeye ASTD and National ASTD in our local communities and increase community outreach. On May 30, the Hawkeye Chapter of ASTD hosted Non-Profit Training Day, a day of professional training for anyone working or volunteering for a non-profit organization. This training gave the group visibility in front of 18 non-profit organizations in Eastern lowa and the opportunity to partner with the Greater Cedar Rapids Community Foundation, a community leader with expertise in connecting our chapter to the non-profit community.

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